

# GLOBAL HYDRONICS

## GLOBAL HYDRONICS WARRANTY (NON-TRANSFERABLE)

January 1, 2008

Global Hydronics warrants this outdoor furnace, to the original owner, to be free of defects in workmanship for a period of twenty years from date of purchase.

Global Hydronics's warranty coverage is 100% for the first five years on workmanship of the structure. Replacement of a furnace will only take place during the first five years and then only under special circumstances. It will be at the discretion of the company, based on availability and circumstance, whether a new or rebuilt unit will be used. The customer is responsible for any transportation (to and from the factory) as well as all labour costs incurred while replacing the warranted part or furnace. Global Hydronics will not be responsible for losses of antifreeze or water treatment or any other direct costs associated with the replacement of the furnace or part(s).

After five years, Global Hydronics will provide a prorated warranty. The amounts are; 70% in the sixth year, 60% in the seventh, 40% in the eighth, 30% in the ninth, 20% in the tenth and 10% for the years eleven to twenty. There will be no further coverage after this time.

The combination of water, air and metal has always been a negative one. All metal is susceptible to corrosion under these conditions unless proper water treatment is used and used correctly. Care has to be taken to ensure the water being used in the furnace has been properly treated and maintained. CERTIFIED LABS WOOD BURNING FURNACE TREATMENT is the mandatory water treatment to be used. It is very important that the steps for water treatment in your Operators Manual be followed to ensure a long life for your furnace. If these steps are not followed – **no warranty will be forthcoming. Important** – see the Water Treatment and Semi-Annual Maintenance pages.

A proper filtration system, along with maintaining the proper water level within the furnace, is the responsibility of the customer. Adding the proper water treatment in the proper amounts is also the customer's responsibility. If damaging corrosion occurs in the furnace it will be caused by a lack of due diligence by the customer and will not be warrantable.

Global Hydronics has no control over the effects of the environment or the owners' maintenance of the product. Consequently, the responsibility for corrosion is the customers'.

The warranty does not include electrical components (acquastats, fans, regulators, high limit switches, gaskets, grates, ash pans (where applicable), or rear air tubes (where applicable)). All these components are guaranteed for a period of one year. Electrical component warranties are carried by their own manufacturers and are subject to their requirements. Global Hydronics will not warrant against freezing, over-heating, conditions caused by alterations to the furnace, pressurizing, negligence or use of other fuel sources not certified for use in this unit. Nor does it cover failure due to stress corrosion damage caused by the failure to daily check water levels. There is no coverage on damage resulting from pump failure, accident, misuse, power outages or general abuse.

This unit is not intended to be used as a primary heat source. Global Hydronics will not be responsible for any damage caused as a result of a shut down.

Your warranty is validated upon receipt of the Furnace Registration and the water sample being returned to the designated address.