



# Global Hydronics



## GLOBAL HYDRONICS WARRANTY (NON-TRANSFERABLE)

Global Hydronics warrants this outdoor furnace, to the original owner, to be free of defects in workmanship for a period of twenty years from date of purchase.

Global Hydronics' warranty coverage is 100% for the first five years on workmanship of the structure provided the proper procedures are followed. Replacement of a furnace will only take place during the first five years and then only under special circumstances. It will be at the discretion of the company, based on availability and circumstance, whether a new or rebuilt unit will be used.

After five years, Global Hydronics will provide a prorated percentage of the original price against the repurchase of a furnace. In the event of a part(s) only failure, Global will provide the same percentage. The prorated amounts are 70% in the sixth year, 60% in the seventh year, 40% in the eighth year, 30% in the ninth year, 20% in the tenth year and 10% for the years eleven to twenty. There will be no further coverage after this time.

GLOBAL HYDRONICS DOES NOT WARRANT AGAINST freezing, over-heating, conditions caused by alterations to the furnace, pressurizing, negligence or use of other fuel sources not certified for use in this unit. This warranty does not cover failure due to stress corrosion damage caused by the failure to daily check and add to low water levels within the furnace. This warranty does not cover damage resulting from pump failure, accident, misuse, power outage or abuse.

This warranty does not include electrical components (aquastats, blower fans, regulators, high limit switches, gaskets, grates, ash pans (where applicable) or rear air tubes (where applicable)). All these components are guaranteed for a period of one year. Electrical component warranties are carried by their own manufacturers and are subject to their requirements.

In the event of an outdoor furnace failure, Global Hydronics will provide the replacement part(s) or (in special circumstances) a complete furnace only. The customer is responsible for any transportation (to and from the factory) as well as all labour costs incurred while replacing the warranted part or furnace. Global Hydronics will not accept responsibility for antifreeze or water treatment losses, shipping costs, or any direct costs associated with the replacement of the furnace or part(s).

The combination of water and metal has always been a negative one. Untreated water (especially well water) can easily corrode even the best of metals. Care has to be taken to ensure the water being used in the furnace has been properly treated and maintained. CERTIFIED LABS WOOD BURNING FURNACE TREATMENT is the mandatory water treatment. It is very important that the steps outlined for water treatment be followed to ensure a long life for your furnace. If these steps are not followed - **no warranty will be forthcoming.** *Important - see the Water Treatment and Semi-Annual Maintenance pages.*

This unit is not intended to be used as a primary heat source. Global Hydronics will not be responsible for any damage caused as a result of shut down.

It is the responsibility of the owner to follow proper maintenance procedures as set up in the Operators Manual.

Your warranty is validated upon receipt of the Furnace Registration and the water sample being returned to the designated address.